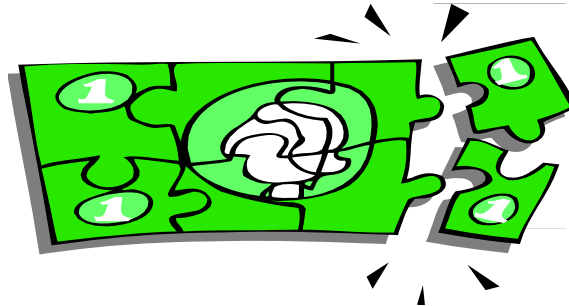




# Help for Hard Times...



United Way's 2-1-1 is a department of the United Way of Marathon County which has compiled this guide to help people in **Marathon County** who are unemployed or struggling financially.

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## Tips For Using This Guide

- ① This guide will help get you started in finding some solutions.
- ① Many programs have eligibility guidelines.
- ① Some may provide lower fees based on income.
- ① If a union represents you, contact your steward for help.
- ① Don't be afraid to ask for help from any of these programs.

Programs with \* receive United Way of Marathon Co. funding

## Can an individual get services or funds from United Way?

United Way refers people in need to organizations in the community that have the expertise to best meet your needs. These organizations determine eligibility and the amount of aid given, usually in terms of governmental guidelines or established policies. These guidelines exist to prevent people from taking advantage of the system and still serve as many people as possible. United Way works to bring people and resources together to improve lives in Marathon County. We are committed to helping to establish a safety net to meet the social services needs of our community.

## Unemployment Compensation

### Unemployment Insurance

- .....(800)-822-5246 (Initial Claims)
- .....(800) 978-7887 (Weekly Claims)
- .....(800) 494-4944 (Inquiries)

Or file on line at: [www.ucclaim-wi.org](http://www.ucclaim-wi.org)

Provides payments based on work in Wisconsin to eligible workers who are temporarily unemployed.

## Employment

### Employment Training, Placement & Search

At the Wausau Job Center

- ▶ Dislocated Worker Office.....261-7731  
AFL-CIO/LETC personnel help counsel workers affected by plant closings and/or permanent layoffs.
- ▶ Job Service.....261-7700  
Or find jobs on-line at  
<https://jobcenterofwisconsin.com>  
Programs which help job seekers find employment, identify and market their vocational skills, abilities and interests, and access appropriate educational and training programs as necessary. Offers computer access to allow job seekers to use the Internet in their job search, and printers to do résumés, cover letters, etc.
- ▶ Wisconsin Works (W-2) Program.....261-7700  
W-2 is Wisconsin's Temporary Aid for Needy Families (TANF) program, which provides a wide range of employment services and training to help eligible residents get and keep employment.

- ▶ Veterans' Services.....261-7726  
Job placement assistance and case management for at-risk veterans.
- ▶ Wisconsin Division of Vocational Rehabilitation (DVR).....261-7760  
Provides a variety of services designed to help people with disabilities reach their vocational goals and increase self-sufficiency and full inclusion in society.

Employment Program.....842-8390  
Employability assistance in Hmong, Lao and English, through the Wausau Area Hmong Mutual Association.

Job Corps Admissions and Placement...359-7040  
<http://jobcorps.doleta.gov>  
Vocational training and career placement for qualifying 16-24 year olds.

Job-Seeking Skills Workshops.....675-3331  
NTC helps learners prepare résumés and cover letters, and practice interviewing skills.

Learning Center.....803-1152  
[www.ntc.edu](http://www.ntc.edu)

The Learning Center at Northcentral Technical College provides instruction to help adult students prepare for employment or employment exams, and achieve their personal and vocational goals.

Marathon County Public Library.....261-7230  
[www.mcpl.us](http://www.mcpl.us)

Offers computer use instruction and public-use computers for word processing and internet searching that can help people find and apply for jobs, at each branch location (Athens, Edgar, Hatley, Marathon, Mosinee, Rothschild, Spencer, Stratford and Wausau.) Wausau branch also has a *Career Connection Center* with resources such as dedicated job computers, free computer classes, and job-related reference assistance.

NTC/Salvation Army

Basic Skills Program.....845-4272  
Free career assessment and exploration, job hunting and interviewing skills, and job search and application assistance, at The Salvation Army.

Northern Valley Industries, Inc. ....845-7316  
A "sheltered workshop" that helps people with disabilities, and people moving from welfare to work, reach their best level of work achievement, from commensurate wage employment to competitive employment.

### Starting Your Own Business

SCORE (Service Corps of Retired Executives).....845-6231

Volunteers with business experience provide counseling and mentoring for people who operate a business or who wish to start a business, through the Chamber of Commerce.

Wausau Business

Development Center.....848-2016  
Business start-up assistance and rental space for applicable start-ups.

U. W.-Stevens Point Small Business

Development Center.....(800) 898-9472  
Offers management education and counseling for anyone interested in learning to start or operate a small business.

## Education

### High School Equivalency

Educational Support Program.....842-0681

Financial assistance is available on a limited basis for GED or short-course tuition/materials costs, through North Central Community Action Program.

Learning Center.....803-1152

[www.ntc.edu](http://www.ntc.edu)

Serves adults who need help with basic academic skills, GED/HSED preparation, financial literacy, computer basics and job skills, at Northcentral Technical College.

NTC/Salvation Army

Basic Skills Program.....845-4272

Free GED/HSED preparation assistance, keyboarding/typing skills training, and brush-up in reading, writing and math skills, at The Salvation Army.

### Continuing Education

Office of Continuing Education.....261-6294

[www.uwmc.uwc.edu/continuing\\_education/](http://www.uwmc.uwc.edu/continuing_education/)

U. W.-Marathon County offers continuing education courses including computer classes, business and professional development, and online classes. Please call or log on for complete course information.

Local schools often schedule adult classes or other community education opportunities. For example:

▶ Everest Community Services....359-6563

<http://greenheck.dce.k12.wi.us/>

▶ North Central Technical

College.....675-3331 Ext. 1726

[www.ntc.edu/courses/](http://www.ntc.edu/courses/)

### Colleges & Universities

Northcentral Technical College.....675-3331

Long-distance callers: .....(888) 682-7144

[www.ntc.edu](http://www.ntc.edu)

Rasmussen College.....841-8000

[www.rasmussen.edu](http://www.rasmussen.edu)

U. W. - Marathon County.....261-6235

[www.uwmc.uwc.edu](http://www.uwmc.uwc.edu)

Local Satellite Locations for:

▶ Cardinal Stritch

University.....(800) 383-3308 Ext. 22

▶ Concordia College.....302-3783

▶ U. W. - Oshkosh

Collaborative Nursing Program....261-6293

▶ U. W. - S. P. Collaborative Bachelor's

Degree Program.....261-6229

▶ Upper Iowa University.....675-2775

▶ Southern New Hampshire

University.....(800) 730-5542

## Financial Counseling/Budgeting

Credit Counseling Service.....849-3311

Long-distance callers: .....(866) 849-3311

[www.catholiccharitieslax.org](http://www.catholiccharitieslax.org)

Helps clients work out a plan for paying debts and getting their money management program back on the right track, through Catholic Charities.

Family Living Education.....261-1242

<http://marathon.uwex.edu/flp>

Family Living Educator provides consumer information about family financial management and consumer resource management, through U. W.-Extension.

Financial Counseling Program.....261-1231

[www.getsmartwausau.com](http://www.getsmartwausau.com)

Trained financial volunteers help individuals understand budgeting and create a money management plan, through U.W.-Extension in cooperation with the Get Smart Wausau Coalition.

Local schools and colleges sometimes offer consumer finance courses. Call for current schedules and fees:

▶ Everest Community Services....359-6563

<http://greenheck.dce.k12.wi.us/>

▶ Northcentral Technical

College.....675-3331 Ext. 1726

[www.ntc.edu/courses/](http://www.ntc.edu/courses/)

▶ U. W.- Marathon County

Continuing Education.....261-6294

[www.uwmc.uwc.edu/continuing\\_education/](http://www.uwmc.uwc.edu/continuing_education/)

## Economic Support/Public Assistance

Wisconsin Works (W-2) Program.....261-7715

Administers Emergency Assistance for eligible applicants in Marathon County with minor children in the household, who are facing a current emergency of homelessness, energy crisis, fire, flood or natural disaster.

Marathon County

Department of Social Services.....261-7500

Find out eligibility at: <https://access.wisconsin.gov>

Economic Support Programs include BadgerCare Plus, Medicaid, and FoodShare (formerly Food Stamps) for eligible low income families.

## Child Care Assistance

### Referrals to Child Care

Child Care Connection \*.....539-9779

Long-distance callers: .....(800) 848-5229

[www.childcareconnectioninc.org](http://www.childcareconnectioninc.org)

### Financial Assistance for Child Care

Marathon County

Department of Social Services.....261-7500

Find out eligibility at: <https://access.wisconsin.gov>

### Sliding Fees Available

Aspirus YMCA

Child Development Center \*.....841-1856

Edgar Child Care Center.....352-2000

Wausau Child Care \*.....848-1437

YWCA Child Development Center \*.....842-3381

## Housing

### Emergency Shelter

Salvation Army

Transitional Living Center \* .....845-6583

Community shelter and supportive services for homeless population, at 113 S. 2nd Avenue, Wausau. **NOTE:** The Salvation Army will determine whether alternate sheltering options are available for those who are unable to stay at the Transitional Living Center--either because it is full, or the client is otherwise ineligible.

Randlin Adult Family Care Home.....212-2339

Anyone who is ineligible for emergency sheltering at the Salvation Army Transitional Living Center may be able to spend a night at Randlin Homes by pre-arrangement.

Women's Community Safe Shelter \*...842-7323

[www.womenscommunity.org](http://www.womenscommunity.org)

Shelter and support for victims of domestic abuse and their children.

### Rent & Mortgage Payment Assistance

For information,

call United Way's 2-1-1 \* .....2-1-1 or 848-2255

Long-distance callers may also dial: .....(800) 922-5590

[www.unitedwaymc.org/211.htm](http://www.unitedwaymc.org/211.htm)

### Utilities Assistance

Energy Assistance Program.....842-3111

Financial assistance for fuel bills for income-eligible Marathon County residents, through Energy Services, Inc.

### Weatherization

Energy Conservation/  
Home Weatherization Program.....842-0681

May provide a variety of home improvement measures (insulation, furnace and foundation repairs, etc.) for energy conservation (NOT for emergency work) through North Central Community Action Program. Income guidelines apply.

Home Repair Loan

and Grant Program.....346-1313 (Stevens Point)

Long-distance callers: .....(866) 474-3600

Rural Development offers low-interest home improvement loans and grants for very low income individuals who live in rural Wisconsin to upgrade roofs, furnaces, or other weatherization systems.

Targeted Home Performance

with Energy Star.....(800) 762-7077

Residents who don't qualify for Community Action's weatherization assistance may be eligible for help through this program. For qualified applicants, Targeted Home Performance with ENERGY STAR will pay up to 90% of all costs--homeowners pay only 10%.

For information about weatherization assistance through Community Development Block Grants,

call United Way's 2-1-1 \* ...2-1-1 or 848-2255

Long-distance callers may also dial: .....(800) 922-5590

[www.unitedwaymc.org/211.htm](http://www.unitedwaymc.org/211.htm)

## Foreclosure Assistance

Catholic Charities Credit Counseling...849-3311

Catholic Charities provides assistance to households facing foreclosure through the Wisconsin Foreclosure Prevention Initiative.

Financial Stability

Website.....[www.financialstability.gov](http://www.financialstability.gov)

The U.S. Dept. of Housing and Urban Development (HUD) and Dept. of Treasury offer this website to disseminate basic information about the federal government's Foreclosure Prevention Plan.

Homeowner's HOPE™ Hotline.....(888) 995-4673

[www.995hope.org/](http://www.995hope.org/)

Provides free telephone or on-line credit counseling to help consumers establish a budget and understand loan terms. Counselors can work with lenders on consumer's behalf to develop a payment plan.

Making Home Affordable Website

[www.makinghomeaffordable.gov](http://www.makinghomeaffordable.gov)

Information about the federal government's Home Affordable Refinance Program.

## Food

### Food Assistance Programs

FoodShare (formerly Food Stamps) .....261-7500

Long-distance callers: .....(800) 236-0153 (Ask for Social Services)

Find out eligibility at: <https://access.wisconsin.gov>

Benefits for eligible individuals and families come as a plastic Quest Card that can be used in most grocery stores to purchase food.

WIC (Women, Infants & Children

Nutrition Program).....675-5449

Long-distance callers: .....(800) 246-5743

Provides checks for the purchase of food that meets the nutritional needs of young children and their mothers, through Family Planning Health Services.

### Food Pantries

The Salvation Army \* .....845-4272

202 Callon St., Wausau

Bread and produce distribution each Mon., Wed. & Fri. at 10:15am. Food pantry for short-term emergencies.

The Neighbors' Place Food Pantry \* ....845-1966

745 Scott St., Wausau

Distributes donated and government commodity foods (TEFAP) 5 days a week, Mon.-Fri., in Wausau.

First Presbyterian

Church Food Pantry.....842-2116 (Leave a message)

406 Grant St., Wausau

Church volunteers distribute food to Wausau area residents in need the 1st & 3rd Tues. of the month, 1-2pm, as long as supplies last.

Wesley Church Food Pantry.....842-3768

1101 Elm St., Wausau

Offers food and Church information for those in need, by pre-arrangement, at Wesley United Methodist Church in Wausau; please call.

**Covenant Food Pantry**.....359-6467

1806 Weston Ave., Schofield

Distributes food and paper products for families in need in Wausau/Everest area communities, 2nd & 4th Wed. of the month, 3-5pm, at Covenant Presbyterian Church.

**Edgar Circle of Joy Food Pantry**.....352-6913

224 S. 3rd Ave.

Distributes emergency food or food vouchers for residents in the Edgar/Marathon City area, at Edgar Village Hall on the 1st Wed. of the month, 8-10am, or any time upon request; please just call in advance.

**Hope Food Pantry \***.....693-7145

607 13th St., Mosinee

Community food pantry for Mosinee school district residents in need Mon.-Thurs. 8:30am-3:30pm.

**Community United**

**Pantry (CUP)**.....223-2166 or 223-2747

301 N. 2nd St.

Food pantry for Colby, Unity, Curtiss, Abbotsford and Dorchester residents in an emergency, Tues. 9-11am, at Zion Lutheran Church in Colby.

**Spencer King's**

**Pantry**.....659-4052, 659-2366 or 486-8493

101 Wendell St., Spencer

Helps Spencer residents who are in emergency need of food, Mon. 10am-2pm, at Christ the King Church.

**Stratford Area Pantry**.....687-3568 or 387-2626

(Church volunteers open the pantry as necessary; please call ahead during reasonable hours.)

Community pantry for people in the Stratford area who have emergency food needs, by request.

**Community Meals In Wausau**

**Jubilee House** .....845-6715

602 N. 2nd St.

Free hot meal served every Thurs. 4:30-6:30pm, at Resurrection Parish Center.

**Meals and More**.....842-0769

501 Stewart Ave.

Free hot meal served the 4th Wed. of the month, 4:30-6pm, at Trinity Lutheran Church.

**Saint Paul's Neighborhood Meal**.....551-4166

426 Washington St.

Free hot meal served the 1st and last Tues. of the month, 4-6:30pm, at St. Paul's United Church of Christ.

**Salvation Army Lunch Program**.....845-4272

202 Callon St.

Free hot meal served Mon.-Sat., 11:30am-Noon, except holidays, at The Salvation Army.

**Saturday Downtown Lunches**.....845-6947

330 McClellan St.

Free hot meal served the last Sat. of the month, at St. John the Baptist Episcopal Church.

**Sunday Community Supper**.....842-2116

406 Grant St.

Free hot meal served every Sun., 4-5:10pm, at First Presbyterian Church.

**In Spencer**

**Spencer C.O.M.E.**

(Community Outreach Meal for Everyone).....659-5158

Free hot meal served to all who come, the 4th Tues. of the month, 5-6pm, at St. John's Lutheran Church.

**Food Co-Op**

**SHARE (Self Help and Resource Exchange)**...845-1304

Or, join **SHARE** and order online at: [www.sharewi.org](http://www.sharewi.org)

Boxes of groceries in exchange for community service and a discounted monthly fee.

For other **FOOD** information, or to learn if there are resources for food vouchers,

call **United Way's 2-1-1** \*...2-1-1 or 848-2255

Long-distance callers may also dial: .....(800) 922-5590

[www.unitedwaymc.org/211.htm](http://www.unitedwaymc.org/211.htm)

## Material Resources

### Donated Goods

**The Neighbors' Place**.....845-1966

The Neighbors' Place accepts donated apparel, appliances, furniture, household items, and other items, to distribute free of charge to area residents by *Referral* or with advance notice through its *Free Market*.

**Freecycle Network Website**.... [www.freecycle.org](http://www.freecycle.org)

Offers free membership to a local, moderated e-mail group that allows members to both donate and acquire items such as furniture, kitchen supplies or electronics.

### Thrift Shops

**Bethesda Thrift Shop**.....845-1878

329 N. 1st Ave., Wausau

**Dime and Dollar Thrift Store**.....849-4168

211 Alexander St., Wausau

**Goodwill Industries Retail and Training Center**.....355-6086

2713 Schofield Ave., Weston

**Hope Thrift Store and Training Center**...298-1398

1006 6th St., Wausau

**Red Truck**.....298-6699

112 Clark St., Wausau

Consignment Stores also sell pre-owned items. They are listed in the Yellow Pages under **CONSIGNMENT & RESALE SHOPS** or **CONSIGNMENT SHOPS & SVCES**.

## Health Services

### Medical & Dental Care

**BadgerCare Plus Program**.....261-7500

Long-distance callers: .....(800) 236-0153 (Ask for Social Services)

Find out eligibility at: <https://access.wisconsin.gov>

Provides health coverage for eligible Wisconsin families, through the Department of Social Services. **NOTE:**

Former Family Medicaid, BadgerCare and Healthy Start programs are now part of BadgerCare Plus.

**BadgerCare Plus Core Plan for**

**Childless Adults**.....(800) 291-2002

Find enrollment online at: <https://access.wisconsin.gov>

Enrolls adults who do not have dependent children into a limited plan that covers basic health care services.

**Bridge Community Health Clinic/**

**Dental Clinic**.....848-4884

Provides primary health care and dental services by appointment at reduced cost for income-eligible patients throughout the Wausau area. **NOTE:** For new dental patients, there is a waiting list of around a year. Please call in advance.

Compassion Care Center.....693-7145  
Medical care referral for people without health care insurance who have inadequate financial resources to afford health care, by interview at Community Center of Hope in Mosinee on Tues., Noon-2pm.

Family Planning Health Services, Inc. ...675-5395  
Long-distance callers: .....(800) 246-5743  
[www.fphs.org](http://www.fphs.org)  
Reproductive health care and education on a sliding fee scale.

Marathon County Health Department....261-1900  
Public health nursing for all ages, including immunizations, hearing and vision screening, and STD/HIV clinic.

Medicaid/M.A .....261-7500  
Long-distance callers: .....(800) 236-0153  
(Ask for Social Services)

*Find out eligibility at: <https://access.wisconsin.gov>  
Provides health coverage for eligible residents who are elderly, blind, or disabled, through the Department of Social Services.*

Ministry Medical Group Clinics.....393-3900  
(Appointments)  
Clinics in Rib Mountain and Weston offer physician appointments for a flat fee of \$50.

### Physician Referrals

Aspirus, Inc. ....847-2380  
Marshfield  
Clinic..... [www.marshfieldclinic.org/patients](http://www.marshfieldclinic.org/patients)  
Ministry Medical  
Group.....393-3900 or [www.ministryhealth.org](http://www.ministryhealth.org)  
(click on Clinics)

### Health Screenings

Red Cross Blood Pressure &  
Glucose Screening Clinics \* .....842-2156  
[www.marathoncounty.redcross.org/  
Health\\_Screening.php](http://www.marathoncounty.redcross.org/Health_Screening.php)  
Registered nurses provide free blood pressure and glucose screenings at 24 monthly sites throughout Marathon County.

### Prescription Drug Assistance

FamilyWize Prescription  
Drug Discount Card.....(800) 222-2818  
[www.familywize.org](http://www.familywize.org)  
These cards are used to get immediate savings on prescription drugs at participating pharmacies for people who have no health insurance, during deductible periods, and for prescription medicine not covered by health insurance, Medicare, and other benefit plans.

### NACO Prescription

Discount Card.....(877) 321-2652  
[www.caremark.com/naco/](http://www.caremark.com/naco/)  
Marathon County's discount card program helps residents regardless of age, income, or existing health coverage, with prescription drug costs that aren't covered by insurance.

NeedyMeds Website..... [www.needymeds.org](http://www.needymeds.org)  
NeedyMeds is a non-profit service that connects people with low incomes to patient assistance programs, help with paperwork, discount drug cards, and government programs.

Partnership for Prescription  
Assistance.....(888) 477-2669  
[www.PPARxWI.org](http://www.PPARxWI.org)  
Helps patients lacking prescription coverage get access to nearly all existing pharmaceutical patient assistance programs through a central navigation system.

### Wisconsin Prescription

Drug Website..... <http://drugsavings.wi.gov>  
This website gives Wisconsin citizens the ability to buy certain prescriptions at significantly lower prices directly from Canadian pharmacies that inspectors from Wisconsin have visited and found to be safe, reputable, and reliable.

### Fitness & Well-Being

Aspirus YMCA \* (Weston).....841-1850  
Woodson YMCA \* (Wausau).....845-2177  
Both branches offer sliding fees, scholarships and youth camps for income-eligible families.  
Special free 30-day general membership passes are available to local recently-dislocated workers, and temporary assistance is available to current members who are struggling to continue their memberships.

## Mental Health Services

### Telephone Counseling & Crisis Intervention

Crisis Line (24 hrs./day, 7 days/wk.).....845-4326  
Long-distance callers: .....(800) 799-0122  
Crisis counseling and intervention through North Central Health Care.

### The Women's Community \*

(24 hrs./day, 7 days/wk.).....842-7323  
Long-distance callers: .....(888) 665-1234  
Emergency shelter and crisis intervention for victims of abuse and their children.

### Individual, Family & Marriage Counseling

(sliding fee available)

Achieve Center.....845-4900  
Bridge Community Behavioral  
Health Clinic.....848-4884  
Children's Service Society \* .....848-1457  
Family Counseling Services \* .....842-3346  
Lutheran Social Services \* .....842-5577  
Marital & Family Therapy Services.....842-3913  
Outpatient Mental Health  
(North Central Health Care).....848-4540  
Shannon Schaefer, PhD.....842-9500  
Stepping Stones Counseling Center.....355-4999

*If you are in a mental health emergency, or need to talk to a counselor right away, call the Crisis Center at 845-4326, 24 hours a day. Long-distance callers may call toll-free: (800) 799-0122.*

### Support Groups

For information,  
call United Way's 2-1-1 \*.....2-1-1 or 848-2255  
Long-distance callers may also dial: .....(800) 922-5590  
[www.unitedwaymc.org/211.htm](http://www.unitedwaymc.org/211.htm)

## Help For Addictions

### Alcohol & Other Drugs

Alcoholics Anonymous.....845-9914

[www.area74.org](http://www.area74.org)

Call or log on for current information about local 12-step Alcoholics Anonymous meetings.

Al-Anon.....355-0696

12-step group meetings for relatives and friends of alcoholics.

Narcotics Anonymous.....(866) 590-2651

[www.wisconsinna.org/ncwa.asp](http://www.wisconsinna.org/ncwa.asp)

Call or log on for current information about local meeting times and places.

SMART Recovery.....846-0159 or 571-6394

Self-Management and Recovery Training helps people recover from all types of addictive or self-destructive behaviors.

Chemical Dependency Program \*.....842-3346

Offers individual, family, and couples therapy and support on a sliding fee scale, to strengthen families affected by chemical dependency, through Family Counseling Services.

Courage to Change Recovery.....223-0480

AOD treatment program with special rates for non-insured clients

Premiere Recovery Services.....848-4540

Inpatient detoxification and outpatient treatment for chemical dependence, at North Central Health Care.

### Smoking & Tobacco Use

Nicotine Anonymous.....573-4147

[www.nicotine-anonymous.org/](http://www.nicotine-anonymous.org/)

Call or log on to find out about local 12-step support group meetings for quitting tobacco.

Thinking of Quitting.....261-1900

Call to find out about quit tobacco options available locally and provides group support in quitting tobacco, through the Marathon County Health Department.

Wisconsin Tobacco Quit Line.....(800) 784-8669

[www.ctri.wisc.edu/quitline2.html](http://www.ctri.wisc.edu/quitline2.html)

Free telephone counseling and other information about quitting methods, medications, quit plans and tips.

### Gambling

Gamblers Treatment.....848-4540

Outpatient program for compulsive gambling, through Premiere Recovery. Also hosts weekly Gamblers Anonymous (GA) meetings which provide self-help and support for people to overcome gambling, and Gamanon meetings monthly for spouses and family members.

Wisconsin Council

on Problem Gambling.....(800) 426-2535

[www.wi-problemgamblers.org](http://www.wi-problemgamblers.org)

Information and referral for compulsive gamblers and their loved ones.

## Legal Services

### Free Legal Aid

Wisconsin Judicare \* .....842-1681

Legal aid office for low-income residents.

Legal Grounds Wisconsin® .....(800) 472-1638

A legal coffeehouse scheduled at the YWCA in Wausau where local residents, especially those with low incomes, can ask volunteer attorneys simple legal questions while enjoying a free cup of coffee.

### Lawyer Referral

Lawyer Referral &

Information Service.....(800) 362-9082

[www.legalexplorer.com](http://www.legalexplorer.com)

Legal hotline and lawyer referral through the State Bar of Wisconsin.

### Labor Laws & Standards

Equal Rights Division (Wisconsin Dept. of

Workforce Development).....(608) 266-6860 (Madison)

[www.dwd.state.wi.us/er/equal\\_rights\\_division/](http://www.dwd.state.wi.us/er/equal_rights_division/)

Administers Wisconsin's Fair Employment Law, which prohibits discrimination against any person on the basis of ancestry, color, creed, national origin, race, sex, disability, arrest or conviction record, age (40 and older,) marital status, sexual orientation, use of lawful products or membership in the military reserve.

Wage/Hour Division

(U. S. Dept. of Labor).....(866) 487-9243

(National Helpline)

[www.dol.gov/esa/whd](http://www.dol.gov/esa/whd)

Administers and enforces Federal labor laws, including minimum wage, overtime, Family and Medical Leave Act, and Migrant and Seasonal Agricultural Worker Protection Act.

## Public Transportation

Metro Ride Bus.....842-9287

City bus service in the Greater Wausau metro area (Village of Rothschild, City of Schofield, Village of Weston, and City of Wausau.)

Metro Ride Paratransit.....(800) 236-8438

Non-emergency, specialized transportation for people in the Greater Wausau metro area (Village of Rothschild, City of Schofield, Village of Weston, and City of Wausau) who are physically or cognitively unable to use a standard transit bus, through Abby Vans.

**NOTE:** In RURAL Marathon County, transportation services for people who use wheelchairs is provided by the **Marathon County Transportation Program** at North Central Health Care. Rural callers please call 848-4555 or toll-free (877) 814-4668.

For other TRANSPORTATION information, or to learn if there are resources for gas vouchers or bus tokens,

call United Way's 2-1-1 \* ...2-1-1 or 848-2255

Long-distance callers may also dial: .....(800) 922-5590

[www.unitedwaymc.org/211.htm](http://www.unitedwaymc.org/211.htm)

## Special Populations

### Veterans

#### Marathon County

Veterans Service Office.....261-1141

Or apply for V. A. benefits online at:

[www.va.gov/onlineapps.htm](http://www.va.gov/onlineapps.htm)

Provides help preparing claims/applications for V. A. benefits.

Veterans' Services.....261-7726

Job placement assistance and case management for at-risk veterans, at The Job Center.

#### Wausau V. A.

Clinic.....261-1141 (Intake), or 842-2834 (Clinic)

Primary medical care and individual counseling for veterans only.

### Military Families

#### Army Community

Service.....(800) 982-3585 Ext. 3505

[www.mccoymwr.com/Family/ACS.htm](http://www.mccoymwr.com/Family/ACS.htm)

Services at Fort McCoy for Army families include unit/soldier support, family advocacy, and information about deployment/mobilization, relocation, employment, and financial readiness.

Family Assist. Center...(715) 307-4384 (River Falls)

.....or (715) 365-2556 (Rhineland)

Or call the Wausau National Guard Armory to leave a message.....845-1011

[www.wingfam.org](http://www.wingfam.org).

A Military Family Liaison focuses on getting military families whose loved ones are deployed overseas information on entitlements and benefits available to them and providing referrals for assistance.

#### Service to the Armed

Forces.....842-2156 or (800) 696-3873

The American Red Cross works with military aid societies to help meet emergency financial needs when an urgent personal or family crisis arises (such as burial of a loved one, or emergency travel, food, housing, car repair, utilities assistance or medical bill payment.)

Military OneSource.....(800) 342-9647

[www.militaryonesource.com](http://www.militaryonesource.com)

Helps active duty, Reserve, and National Guard military personnel and their families, as well as deployed civilians and their families, find help with: child care or elder care, personal finances, emotional support during deployments, relocation information, or other resources needed for special circumstances.

Operation Homefront.....(800) 390-4643

[www.operationhomefront.net](http://www.operationhomefront.net)

Provides emergency assistance to our troops, to the families they leave behind and to wounded warriors when they return home, including help with: auto repair, disaster relief, home & appliance repair, food assistance, vision care, financial assistance, furniture & household items, moving assistance.

Aspirus YMCA \* (Weston) .....841-1850


Woodson YMCA \* (Wausau) .....845-2177

The YMCA offers free 6-mo. memberships to eligible military families and personnel.

For information about resources for people with disabilities, senior citizens, or other SPECIAL POPULATIONS, call United Way's 2-1-1 \* ..2-1-1 or 848-2255 Long-distance callers may also dial: .....(800) 922-5590 [www.unitedwaymc.org/211.htm](http://www.unitedwaymc.org/211.htm)

- **Programs with \* receive United Way of Marathon County funding**

We're here any time you don't know where to turn for help.

Dial **2-1-1** United Way's   
To Give Help or Get Help.  
(715) 848-2255 or (800) 922-5590  
Free & Confidential  
24 hours a day, 7 days a week

### Get Help

When you need information about community services, or are looking for help with a personal or family matter, United Way's 2-1-1 will answer your questions about what's available, who to contact for the details you want, and how to take the next step toward solving your problems or meeting your needs. Need Help? Call 2-1-1.

~or~

search online at: [www.unitedwaymc.org](http://www.unitedwaymc.org)

- ▶ Click on the 2-1-1 logo, then **Search Online**.
- ▶ Click on first Letter of your Subject for example: **T** for **TENANT/LANDLORD INFORMATION**, **P** for **PARENTS OF TEENS**, or **C** for **CONSUMER PROTECTION**
- ▶ Click on the **Subject** to see Programs Names
- ▶ Click on each **Program Name** to see service information

### Give Help

When you want to help others, United Way's 2-1-1 can link you with the opportunity that suits you best. Want to volunteer to serve a meal, support grieving families, help out in a disaster? Want to donate items to a program that helps abused children or homeless families? Want to Give Help? Call 2-1-1.

~or~

search online at: [www.unitedwaymc.org](http://www.unitedwaymc.org)

- ▶ Click on the **Volunteer** bar
- ▶ Click at **Use United Way Volunteer Connection**
- ▶ Then you can **Find A Volunteer Opportunity** that matches your interests, skills, and schedule, OR click at **GoodsMatch** to post your Donated Item online.

11/12/09



United Way  
of Marathon County

