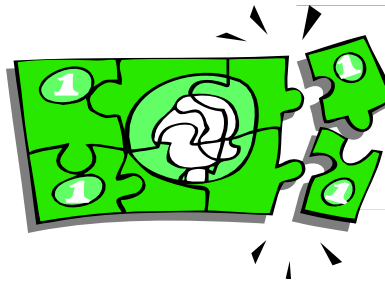




Marathon County and Portage County United Ways

# Help for Hard Times...



United Way's 2-1-1 compiled this guide to help people in **Portage County** who are unemployed or struggling financially.

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## Tips For Using This Guide

- ① This guide will help get you started in finding some solutions.
- ① Many programs have eligibility guidelines.
- ① Some may provide lower fees based on income.
- ① If a union represents you, contact your steward for help.
- ① Don't be afraid to ask for help from any of these programs.

**Programs with \* receive United Way of Portage Co. funding**

## Unemployment Compensation

### Unemployment Insurance

- .....800-822-5246 (Initial Claims)
- .....800-978-7887 (Weekly Claims)
- .....800-494-4944 (Inquiries)

Or file on line at: [www.ucclaim-wi.org](http://www.ucclaim-wi.org)

Provides payments based on work in Wisconsin to eligible workers who are temporarily unemployed.

## Employment

### Employment Training, Placement & Search

At the Wisconsin Rapids Job Center:

- ▶ **Dislocated Worker Program..715-422-4717**  
Helps workers transition back to employment following permanent layoff or downsizing, based upon individual need and funding availability.
- ▶ **Job Service.....715-422-5000**  
*Or find jobs on-line at*  
<https://jobcenterofwisconsin.com>  
Resources available to job seekers include: résumé writing assistance, Civil Service tests/information, and other instruction by appointment. Job seekers who come to the Job Center may also access the internet, and use a computer and printer, in their job search.
- ▶ **Employment & Training TRA Act Program.....715-422-5000**  
Employment and training assistance for people eligible for Trade Readjustment/Trade Assistance due to company closing or downsizing.
- ▶ **Veterans Services.....715-422-5016**  
Employment/job search assistance for veterans.
- ▶ **Wisconsin Division of Vocational Rehabilitation (DVR).....715-422-5050**  
Provides a variety of services designed to help people with disabilities reach their vocational goals and increase self-sufficiency and full inclusion in society.
- ▶ **Workforce Investment Act (WIA).....715-422-5014**  
Provides local job-related training programs for qualifying students who are training or re-training for employment.

**Academic Support Center.....715-342-3114**

[www.mstc.edu/stevenspointasc.htm](http://www.mstc.edu/stevenspointasc.htm)

A tuition-free program designed to help adults achieve their academic and career education goals, at Mid-State Technical College.

**Skills Enhancement Program \* .....715-343-7104**

Financial assistance with books, tuition, transportation and childcare costs related to training for people working in low-wage jobs to obtain the skills and training needed to compete for living wage jobs, through CAP Services.

**Turnaround Program.....715-342-3137**

Career exploration and job-seeking strategies for women who are separated, divorced or widowed, as well as women who are married and have a disabled spouse, at Mid-State Technical College.

**Wisconsin Works (W-2)**

**Program..... 715-345-5350**

W-2 is Wisconsin's Temporary Aid for Needy Families (TANF) program, which provides employment services and training to help eligible residents get and keep employment, through Portage County Health and Human Services.

### Starting Your Own Business

**CAP Services**

**Business Development.....715-343-7141**

[www.vbi.biz](http://www.vbi.biz)

Three business incubators and a virtual business incubator offer resources for low-income entrepreneurs and entrepreneurs committed to hiring low-income individuals.

**Central Wisconsin**

**SCORE.....715-384-3454 (Marshfield)**

Working and retired executives and business owners donate their time and expertise to help current business owners and aspiring entrepreneurs, through both on-line and face-to-face counseling, advice and mentoring.

**Isidore Community Development**

**Loan Fund.....715-343-7141**

Micro-loan program provides small loans to farm families and other rural entrepreneurs, to start or expand small or farm-related businesses in rural areas of Wisconsin, through Community Assets for People. Applicants must have a sound business plan and demonstrated ability to repay the loan.

**U.W.-Stevens Point Small Business**

**Development Center.....800-898-9472**

.....or 800-487-7389 (Business Resource Line)

Offers management education and counseling for small businesses.

## Education

### High School Equivalency

**Academic Support Center.....715-342-3114**

[www.mstc.edu/stevenspointasc.htm](http://www.mstc.edu/stevenspointasc.htm)

Life-skills instruction include study skills and GED/HSED preparation, at Mid-State Technical College.

### Continuing Education

**Mid-State Technical College**

**Continuing Education..... 877-422-6782**

[www.mstc.edu/academics/continuinged.htm](http://www.mstc.edu/academics/continuinged.htm)

MSTC has courses, certificates, and degree programs that teach new skills essential for getting ahead or learning a whole new career. Call or log on for complete course information.

U. W. - Stevens Point  
Continuing Education.....715-346-3838  
Long-distance callers: .....800-898-9472  
[www.uwsp.edu/conted](http://www.uwsp.edu/conted)  
UWSP Continuing Education provides credit classes,  
certificate programs, degree completion programs, non-  
credit workshops and seminars, and technical training.  
Call or log on for complete course information.

### Colleges & Universities

Mid-State Technical College.....715-344-3063  
[www.mstc.edu/stevenspoint.htm](http://www.mstc.edu/stevenspoint.htm)  
U.W. - Stevens Point.....715-346-2441  
[www.uwsp.edu](http://www.uwsp.edu)

## Financial Counseling/Budgeting

Credit Counseling Service .....715-849-3311  
(Wausau Office)  
Helps clients work out a plan for paying debts and getting  
their money management program back on the right track,  
through Catholic Charities.

Family Living Program.....715-346-1321  
Offers free instruction for family members to learn how to  
manage family finances, through U.W.-Extension.

Financial Wellness Program  
of Portage County \* .....715-346-1321  
Volunteer counselors help determine family income/  
expenses, develop a spending plan, and address credit use  
and debt problems, through U.W.-Extension.

Home and Financial  
Management Services.....715-345-5350  
Staff help clients establish a realistic budget and determine  
proper priorities in purchasing and debt repayment, through  
Portage County Health & Human Services.

Local colleges may also offer consumer finance  
courses. Call for current schedules and fees:

- ▶ Mid-State Technical  
College.....715-344-3063  
[www.mstc.edu/academics/courseschedule.htm](http://www.mstc.edu/academics/courseschedule.htm)
- ▶ U.W. - Stevens Point.....715-346-2411  
[www.uwsp.edu/news/uwspcatalog/index.htm](http://www.uwsp.edu/news/uwspcatalog/index.htm)

## Economic Support/Public Assistance

Portage County Economic Support  
Program.....888-445-1621 (Income Maintenance Call Center)  
*Find out about eligibility online at:*  
<https://access.wisconsin.gov/>  
Public assistance programs include **BadgerCare Plus**,  
**Medicaid**, and **FoodShare** (formerly Food Stamps) for  
eligible low-income families.

Portage County Emergency  
Assistance.....715-345-5350 (Health and Human Services)  
Emergency Assistance may be available when families with  
minor children in the household experience financial crisis  
beyond the caregiver's control, and an emergency of  
homelessness, impending homelessness, energy crisis, fire,  
flood or natural disaster.

## Child Care Assistance

### Referrals to Child Care

Child Care Resource & Referral  
of Central Wisconsin.....715-423-4114  
Long distance callers:.....800-628-8534  
<http://ccrrcw.org>

### Financial Assistance for Child Care

Wisconsin  
SHARES... 888-445-1621 (Income Maintenance Call Center)  
*Find out if you're eligible online at:*  
<https://access.wisconsin.gov/>

### Sliding Fees Available

YMCA Child Care \* .....715-342-2980

## Housing

### Emergency Shelter

The Salvation Army Hope Center \*..715-341-2437  
Emergency and Transitional Living Shelter.

### Family Crisis

Center \* .....715-343-7125 or 800-472-3377  
Temporary shelter for those affected by domestic abuse,  
and their children.

For more information about EMERGENCY

SHELTER in Portage County, call:  
Emergency Services.....715-344-7438  
or The Salvation Army after-hours.....715-341-2437

### Rent & Mortgage Payment Assistance

For information,  
call Emergency Services.....715-344-7438  
or The Salvation Army after-hours.....715-341-2437

### Utilities Assistance

Energy Services of  
Portage County.....715-344-5999  
Provides households with low or fixed incomes a one-time  
energy grant per heating season. Staff will also help  
negotiate settlements with fuel/utility companies, arrange  
emergency fuel deliveries, arrange for furnace repairs or  
replacements if warranted, and provide heater/warm  
blankets to offset potential life threatening emergencies.  
Catholic Charities.....715-849-3311  
(Wausau Office)

Utilities assistance and case management for eligible  
families in an emergency, as funds allow.

Public Benefits Program.....715-445-2211 (Iola)  
Long-distance callers: .....800-377-2932  
Central Wisconsin Electric Co-op customers who meet  
income eligibility criteria may be eligible for utility assistance.  
Income verification and statement of household size is  
required.

### Weatherization

Weatherization Program.....715-343-7145  
Weatherization services help reduce a household's heat bill  
by providing measures such as attic and wall insulation,  
reducing air leakage, water heater conservation measures  
and heating system repair or replacement for qualified  
households, through CAP Services.

**Targeted Home Performance with Energy Star**.....800-762-7077  
Residents who don't qualify for CAP Services weatherization assistance may be eligible for help through this program. For qualified applicants, Targeted Home Performance with ENERGY STAR will pay up to 90% of all costs--homeowners pay only 10%.

**Community Development Block Grant Program**.....715-343-7142 or 715-343-7146  
Low- and moderate-income households in Portage County may be eligible for 0% deferred payment loans for home repairs such as: roof work, siding, foundation repair, handicap accessibility, door and window repair or replacement, wells, septic systems, plumbing, electrical, furnace and water heater replacement, insulation, and lead hazard reduction.

**Home Repair Loan and Grant Program**.....715-346-1313  
Long-distance callers: .....866-474-3600  
Rural Development offers low-interest home improvement loans and grants for very low income individuals who live in rural Wisconsin to upgrade roofs, furnaces, or other weatherization systems.

## **Foreclosure Assistance**

**Catholic Charities HUD Housing Program**  
....715-849-3311 (Call the Wausau office for appointment)  
Provides in-person or telephone counseling to homeowners who are at risk of losing their home to foreclosure. Limited grant money could be available.

## **Financial Stability**

**Website**.....[www.financialstability.gov](http://www.financialstability.gov)  
The U.S. Dept. of Housing and Urban Development (HUD) and Dept. of Treasury offer this website to disseminate basic information about the federal government's Foreclosure Prevention Plan.

**Homeowner's HOPE™ Hotline**.....888-995-4673  
[www.995hope.org/](http://www.995hope.org/)  
Provides free telephone or on-line credit counseling to help consumers establish a budget and understand loan terms. Counselors can work with lenders on consumer's behalf to develop a payment plan.

## **Making Home Affordable Website**

[www.makinghomeaffordable.gov](http://www.makinghomeaffordable.gov)  
Information about the federal government's Home Affordable Refinance Program.

# **Food**

## **Food Assistance Programs**

### **FoodShare/Food**

**Stamps**.....888-445-1621 (Income Maintenance Call Center)  
*Find out about eligibility online at:*  
<https://access.wisconsin.gov/>  
Benefits for eligible individuals and families come as a plastic Quest Card that can be used in most grocery stores to purchase food.

### **WIC Women Infants and Children**

**Nutrition Program**.....715-345-5350  
Food vouchers for the purchase of food that meets the nutritional needs of young children and their mothers, through Portage County Health & Human Services.

## **Food Pantries**

**The Salvation Army Food Pantry \*** ...715-341-2437  
1600 Briggs St., Stevens Point  
The Hope Center provides food assistance on Saturdays, 10am-1pm.

**Saint Paul's Food Pantry**.....715-344-5664  
1919 Wyatt Ave., Stevens Point  
Pantry at St. Paul Lutheran Church may provide assistance based on interview which shows an immediate need and plan for long term resolution. Please call ahead Tuesday and Thursday, 10am-2pm.

### **Place of Peace**

**Food Pantry**.....715-345-2345  
1408 Ellis St., Stevens Point  
Food pantry opens with advance notice, usually Thursdays at 5pm, to distribute limited amounts of food.

### **New Hope Community Church**

**Food Pantry**.....715-457-3051  
117 W. 2<sup>nd</sup> St., Junction City  
Community food pantry opens on Sundays, 12:15-12:45pm, and Wednesdays, 5:30-6:30pm.

**Interfaith Food Pantry**.....715-347-2689  
2820 Post Rd., Plover  
A full pantry that serves individuals and families in Portage County. Distributes 2-3 days worth of food on the 2<sup>nd</sup> and 4<sup>th</sup> Tuesday of the month from 6-8pm.

### **Saint Vincent de Paul**

**Food Pantry**.....715-344-7395  
2700 Post Rd., Plover  
Distributes donated and TEFAP foods (formerly Government Commodities) each Tuesday, 10:30-2:30pm. Low-income Portage residents may be served once/month.

**Rosholt Food Pantry**.....715-677-3030  
Donated food distributed to Rosholt-area residents in need on the 1st and 3rd Monday of the month, 3-5pm, at Rosholt Clinic Building, 247 Depot St., Rosholt.

### **TRACK – Tomorrow River Area**

**Communities Kitchen**.....715-824-5615  
293 S. Main St., Amherst  
Food pantry at Peace Lutheran Church for families in need who live in the Tomorrow River School District, Monday 8-10am and Thursday 5-7pm.

**Portage County Mobile Pantry**.....715-341-9922  
Delivers a supplemental supply of groceries to rural residents in need monthly.

## **Community Meals**

**The Salvation Army \*** .....715-341-2437  
1600 Briggs St., Stevens Point  
The Hope Center provides 3 community meals daily: Breakfast served 6-7:30am, lunch at Noon, and dinner at 5:30 pm.

**Place of Peace**.....715-345-2345  
1408 Ellis St., Stevens Point  
A Catholic Worker House that serves a community evening meal weekly on Thursdays at 5pm.

## **Food Co-Op**

**SHARE (Self Help and Resource Exchange)**  
.....800-548-2124 (Order Hotline)  
*Or, join and order online at: [www.sharewi.org](http://www.sharewi.org)*  
Individuals buy shares for food available at discounted prices, including meats, fresh fruit and vegetables, some canned goods and staples.

For other FOOD information, or to learn if there are resources for food vouchers, call  
 Emergency Services.....715-344-7438  
 or The Salvation Army after-hours.....715-341-2437

## Material Resources

### Donated Goods

Emergency Services.....715-344-7438  
 Distributes material goods such as furniture, appliances and other household items, including clothing, diapers and school supplies.

Freecycle Network Website.....[www.freecycle.org](http://www.freecycle.org)  
 Offers free membership to a local, moderated e-mail group that allows members to both donate and acquire items such as furniture, kitchen supplies or electronics.

Portage County Dressed to Work Association.....715-824-5658 or 715-824-3669  
 Provides no-cost clothing, accessories, appropriate attire selection for lower income individuals who are interviewing and entering the workforce.

WINR Donated Wheels Program \* .....715-498-2465  
 Accepts automobile donations, makes necessary repairs, and matches vehicles to qualified low-income families and individuals.

### Thrift Shops

Dime and Dollar Thrift Store.....715-341-0562  
 3268 Church St., Stevens Point  
 Goodwill Industries .....715-345-0311  
 5373 Hwy 10 E., Stevens Point  
 Saint Vincent de Paul Community Center.....715-344-7395  
 2700 Post Rd., Plover

Consignment Stores also sell pre-owned items. They are listed in the Yellow Pages under RESALE SHOPS or CONSIGNMENT SHOPS & SVCES.

## Health Services

### Medical & Dental Care

At Portage County Health & Human Services:

- ▶ BadgerCare Plus Programs  
 ....888-445-1621 (Income Maintenance Call Center)  
 Find out about eligibility online at:  
<https://access.wisconsin.gov/>  
 Public health care coverage for eligible Wisconsin residents. **NOTE:** There may be waiting lists.
- ▶ Community Health Clinics...715-345-5350  
 Provides public health services for all ages, including immunizations, TB skin testing, blood pressure checks, vision and hearing screening, blood pressure checks, and blood lead screening. (Also holds clinics in Amherst and Almond).
- ▶ Health Plus.....715-345-5350  
 Physicians, dentists, and other health care providers who participate in Health Plus agree to reduce normal office fees for qualified low-income working people who are uninsured. Health Plus recipients may also receive prescription assistance.

▶ Wisconsin Well Woman Program.....715-345-5775  
 Income-eligible women between the ages of 45 and 64 may have mammograms, pap tests, pelvic exams, and certain other health screenings.

Family Health/La Clinica.....920-787-5514  
 (Wautoma)

Toll-free for patients:.....800-942-5330  
 A comprehensive Community and Migrant Health Center that provides bi-lingual (English/Spanish) medical and dental health care for underserved people in Portage County at its Wautoma location.

Family Planning Health Services, Inc.....715-345-2929  
 Reproductive health care and education on a sliding fee scale.

Ministry Dental Center \*.....715-342-8060  
 United Way-funded dental clinic provides general dentistry services for Forward Health/BadgerCare patients, by appointment. NOTE: There may be waiting lists.

### Physician Referrals

Aspirus, Inc.....800-847-4707  
 Marshfield Clinic.....[www.marshfieldclinic.org/patients](http://www.marshfieldclinic.org/patients)  
 Ministry Medical Group  
 .....715-342-7500 or [www.ministryhealth.org](http://www.ministryhealth.org)

### Health Screenings

Public Health Intake & Referral.....715-345-5350  
 (leave a message for return call)  
 Public health nurses at Portage County Health & Human Services answer health-related questions, make health assessments and referrals.

### Prescription Drug Assistance

FamilyWize Prescription Drug Discount Card.....800-222-2818  
[www.familywize.org](http://www.familywize.org)

These cards can be used to get immediate savings on prescription drugs at participating pharmacies for people who have no health insurance, during deductible periods, and for prescription medicine not covered by health insurance, Medicare and other benefit plans.

NACo Prescription Discount Card.....877-321-2652  
[www2.caremark.com/naco/](http://www2.caremark.com/naco/)

Portage County's discount card program that helps all County residents regardless of age, income, or existing health coverage, with prescription drug costs that aren't covered by insurance.

Partnership for Prescription Assistance.....888-477-2669  
[www.PPARxWI.org](http://www.PPARxWI.org)

Helps patients who lack prescription coverage get access to nearly all existing pharmaceutical patient assistance programs through a central navigation system.

**Medication Assistance Program.....715-342-7861**

Helps provide long-term prescription medications at little or no cost to patients of Ministry Medical Group and Saint Michael's Hospital who do not have prescription coverage and who meet the financial guidelines.

**NeedyMeds Website.....[www.needymeds.org](http://www.needymeds.org)**

NeedyMeds is a non-profit service that connects people with low incomes to patient assistance programs, help with paperwork, discount drug cards, and government programs.

**Fitness & Well-Being**

**Stevens Point Area YMCA \* .....715-342-2980**

Offers sliding fees for income-eligible families, as well as a special free 30-day general membership pass for dislocated workers who have lost a full-time job.

**Health Enhancement Center.....715-346-3147**

Provides opportunities for individuals to establish healthy lifestyle patterns through the use of U. W.-Stevens Point Gyms and Multi-Activity Center.

**Mental Health Services**

**Telephone Counseling & Crisis Intervention**

**Crisis Intervention**

**Services Hotline (24 hrs./day).....715-343-7125**

Long-distance callers: .....800-472-3377  
This hotline, a program of CAP Services Family Crisis Center, provides telephone counseling for Portage County residents experiencing a domestic abuse crisis.

**Mental Health Navigator Program...715-343-7104**

This is a program of CAP Services that helps people who feel overwhelmed or are struggling with a mental health condition. Please call for an appointment.

**Portage County Crisis Intervention**

**Services (24 hrs./day) .....866-317-9362**

Health & Human Services provides support services to individuals involved in emergency mental health situations.

**Individual, Family & Marriage Counseling**

*(sliding fee available)*

**Children's Service Society**

**of Wisconsin \* .....715-341-6672**

**Ministry Behavioral Health**

**Outpatient Clinic.....715-344-4611**

**New Life Therapy Center.....715-342-4180**

Portage Co. Health and Human Services may also provide *Mental Health Vouchers* for income-eligible residents to obtain counseling, psychotherapy, or mental health evaluations from private agencies who participate in the program. For more information, call 715-345-5350.

*If you are in a **mental health** emergency, call Portage County Crisis Intervention Services at 866-317-9362, 24 hours a day. If you are in a **domestic violence** crisis, call the Crisis Intervention Services Hotline at 715-343-7125, 24 hours a day; long-distance callers may call toll-free 800-472-3377.*

**Support Groups**

For information, call

United Way's 2-1-1 \* .....2-1-1 or 715-848-2255

Long-distance callers may also dial: .....800-922-5590

[www.unitedwaypoco.org](http://www.unitedwaypoco.org)

**Help For Addictions**

**Alcohol & Other Drugs**

**Alcoholics Anonymous.....888-292-6677**

[www.aawidistrict04.org/](http://www.aawidistrict04.org/)

AA answering service which provides meeting times for local 12-step Alcoholics Anonymous meetings, both closed (for those with a desire to stop drinking) and open (anyone may attend).

**Al-Anon/Alateen.....888-425-2666**

[www.area61afg.org](http://www.area61afg.org)

Referrals to weekly 12-step group meetings for relatives and friends of alcoholics.

**Narcotics Anonymous.....866-590-2651**

[www.wisconsinna.org/hcwa.asp](http://www.wisconsinna.org/hcwa.asp)

Current information about local N.A. meeting times and places.

**Portage County Careline.....715-345-5959**

Call Careline Monday – Friday, 8am-3pm, to talk to a certified alcohol and drug counselor about any AODA issue or receive information on resources available.

**Ministry Behavioral Health.....715-344-4611**

AODA services for chemically dependent people and their families, including mental health counseling, intensive outpatient (day treatment) and continuing care support.

**Women For Sobriety.....715-345-0711**

[www.womenforsobriety.org](http://www.womenforsobriety.org)

Recovery program for women with addiction problems.

**Smoking & Tobacco Use**

**Wisconsin Tobacco Quit Line.....800-784-8669**

[www.ctri.wisc.edu/quitline2.html](http://www.ctri.wisc.edu/quitline2.html)

Free telephone counseling and other information about quitting methods, medications, quit plans and tips.

**Gambling**

**Wisconsin Council**

**on Problem Gambling.....800-426-2535**

[www.wi-problemgamblers.org](http://www.wi-problemgamblers.org)

Information and referral for compulsive gamblers and their loved ones.

**Greater Stevens Point**

**Gamblers Anonymous.....715-344-3557**

Weekly meetings provide self-help and support for people to overcome gambling, at St. Paul's United Methodist Church in Stevens Point.

For information about mental health counseling for ADDICTIONS on a sliding-fee basis, call:

United Way's 2-1-1 \* .....2-1-1 or 715-848-2255

Long-distance callers may also dial: .....800-922-5590

[www.unitedwaypoco.org](http://www.unitedwaypoco.org)

## Legal Services

### Free Legal Aid

Portage County Legal Aid Society...715-343-7100  
Legal aid office for low-income residents.

Wisconsin Judicare.....800-472-1638  
Legal aid office in Wausau serves low-income Portage County residents.

Modest Means Referral Program ...888-529-7599  
[www.legalexplorer.com](http://www.legalexplorer.com)

Applicants whose income is too high to qualify for free legal aid but too low to pay an attorney's regular fees may be referred to an attorney who has agreed to reduce their fees for representation.

Justiceworks, Ltd.....715-344-3677  
A volunteer network of Portage County residents coordinates services that help secure right relationships between victims, offenders and their communities.

### Lawyer Referral

Lawyer Referral & Information Services.....800-362-9082

[www.legalexplorer.com](http://www.legalexplorer.com)  
Legal hotline and lawyer referral through the State Bar of Wisconsin.

### Labor Laws & Standards

Wisconsin Department of Workforce Development -

Equal Rights Division.....608-266-6860 (Madison)

[www.dwd.state.wi.us/er](http://www.dwd.state.wi.us/er)  
Administers *Wisconsin's* Fair Employment Law, which prohibits discrimination against any person on the basis of ancestry, color, creed, national origin, race, sex, disability, arrest or conviction record, age (40 and older,) marital status, sexual orientation, use of lawful products or membership in the military reserve. Also administers *Wisconsin's* Family and Medical Leave Act, and handles complaints for unpaid wages, child labor, minimum wage, overtime, street trades, business closing and mass layoff, cessation of health care benefits, and personnel records.

U. S. Department of Labor - Wage/Hour

Division.....866-487-9243 (National Helpline)

[www.dol.gov/esa/whd](http://www.dol.gov/esa/whd)  
Administers and enforces *Federal* labor laws, including minimum wage, overtime, Family and Medical Leave Act, and Migrant and Seasonal Agricultural Worker Protection Act.

## Public Transportation

Stevens Point Transit.....715-341-4490  
City bus service in the Greater Stevens Point metro area (Stevens Point, Whiting, Park Ridge, Crossroads Commons/Plover.)

Point Plus Paratransit Service.....715-341-2000  
Pre-arranged door-to-door service for people living in the City of Stevens Point and the communities of Whiting and Park Ridge who qualify under the Americans with Disabilities Act (ADA) guidelines.

For other TRANSPORTATION information, call: United Way's 2-1-1 \*

.....2-1-1 or 715-848-2255

Long-distance callers may also dial: .....800-922-5590  
[www.unitedwaypoco.org](http://www.unitedwaypoco.org)

## Special Populations

### Veterans

Portage County Veterans Service...715-346-1310

Or apply for V.A. benefits online at:

[www.va.gov/onlineapps.htm](http://www.va.gov/onlineapps.htm)

Provides information, counseling and assistance in obtaining state and federal veterans benefits and entitlements.

Veterans Services.....715-422-5016

Employment/job search assistance for veterans, at The Wisconsin Rapids Job Center.

Disabled American Veterans Van...715-346-1401

Volunteer drivers transport veterans to medical appointments at V. A. facilities. Please call to schedule.

Veterans Administration Clinics.....608-372-3971

(Must call Tomah in advance to enroll)

Provides primary medical care for Portage County veterans at the Wausau and the Wisconsin Rapids locations.

### Military Families

Army Community

Service.....800-982-3585 Ext. 3505

[www.mccoymwr.com](http://www.mccoymwr.com)

Services at Fort McCoy for Army families include unit/soldier support, family advocacy, and information about deployment/mobilization, relocation, employment, and financial readiness.

Family Assistance Center.....800-292-9464

<http://wisconsinmilitary.org>

Family Assistance Centers simplify the process of accessing needed services for families of veterans or service members called to active duty for an extended period of time.

Service to the Armed Forces.....715-344-4052

American Red Cross is the contact point for emergency financial assistance for active duty military, their spouses and children. A duty worker is available 24 hours/day.

Military OneSource.....800-342-9647

[www.militaryonesource.com](http://www.militaryonesource.com)

Provides counseling services to active military members, as well as their families. General counseling services available face-to-face, by telephone and online. Counseling sessions address short-term non-medical concerns and are limited to 12 sessions per issue per counselor.

Operation Homefront.....800-390-4643

[www.operationhomefront.net](http://www.operationhomefront.net)

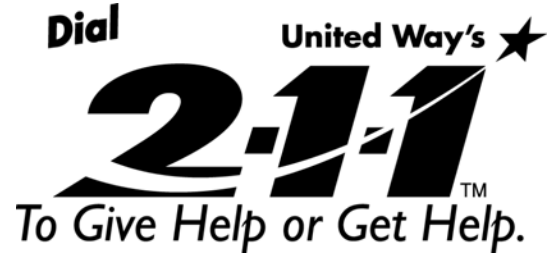
Provides emergency assistance to our troops, to the families they leave behind and to wounded warriors when they return home, including help with: auto repair, disaster relief, home & appliance repair, food assistance, vision care, financial assistance, furniture & household items, moving assistance.

Stevens Point Area YMCA \* .....715-342-2980  
The YMCA offers free memberships for local families of  
deployed military.

For information about resource for people with  
disabilities, senior citizens, or other SPECIAL  
POPULATIONS,  
call: United Way's 2-1-1 \*

.....2-1-1 or 715-848-2255  
Long-distance callers may also dial: .....800-922-5590  
[www.unitedwaypoco.org](http://www.unitedwaypoco.org)

We're here any time you don't know  
where to turn for help.



(715) 848-2255 or 800-922-5590  
Free & Confidential  
24 hours a day, 7 days a week

**The United Way of Marathon County, with  
funding from the United Way of Portage  
County, provides this free and confidential  
Information & Referral program so that  
Portage County residents can find out where  
to turn to give or get help.**

### Get Help

When you need information about community services, or  
are looking for help with a personal or family matter,  
United Way's 2-1-1 will answer your questions about  
what's available, who to contact for the details you want,  
and how to take the next step toward solving your  
problems or meeting your needs. Need Help? Call 2-1-1.

~or~

search online at: [www.unitedwaypoco.org](http://www.unitedwaypoco.org)

▶ Click on the 2-1-1 icon, then **Search Database**.

### Give Help

When you want to help others, United Way's 2-1-1 can  
link you with the opportunity that suits you best. Want to  
volunteer to serve a meal, support grieving families, help  
out in a disaster? Want to donate to a program that  
helps abused children or homeless families? Want to  
Give Help? Call 2-1-1.

~or~

search online at: [www.volunteersrock.org](http://www.volunteersrock.org)

▶ Click on **Search** to find Volunteer Opportunities that  
match your interests, skills, and schedule

▶ Or click on **GoodsMatch** to post your Donated Item  
online.

January 4, 2012

