



## FAQ

### Frequently Asked Questions

#### When is the 2012 *Fill A Backpack* event?

Saturday, August 11, 2012  
8 AM – 2 PM  
Wausau National Guard Armory  
(833 S. 17<sup>th</sup> Avenue, Wausau)

#### Who is eligible? Marathon County students who are:

- Free lunch eligible K-8<sup>th</sup> grade for the 2012-2013 school year
- **NOTE:** REDUCED lunch eligible students DO NOT qualify
- **NOTE:** Head Start students DO NOT qualify
- **NOTE:** Half day 4K students not receiving free hot lunch DO NOT qualify
- **NOTE:** Students who are moving from 8<sup>th</sup> to 9<sup>th</sup> grade DO NOT qualify

**How are tickets distributed?** Tickets are distributed by the WVC to the participating school districts prior to the end of May. Each school district then determines when to send out tickets to their eligible students. Tickets are *usually* mailed to students between May and August.

**What if I did not receive a ticket or I lost my ticket?** Lost tickets are **NOT** reissued. At *Fill A Backpack* those without a ticket must first register and present proof of eligibility to receive a ticket. (See below what constitutes proof of eligibility.)

**What documents will prove eligibility if I don't have a ticket?** You will be asked to provide **both** of the following:

- **Proper ID:** (Driver's license, utility bill, something that verifies that you are a resident of Marathon County)
- **Proof that the child is eligible for free lunch:** Each year the child is given a letter from their school verifying eligibility for free lunch. You must have paperwork from the school showing you qualify.
- **Wisconsin Quest Cards are not accepted!**

**My child has a backpack. Can I receive just the supplies?** Yes! We encourage you to re-use backpacks that are in good condition. Bring your backpack to *Fill A Backpack* and we will provide you with a bag of the age-appropriate supplies.

**Does my child have to come for pick-up?** Both a parent and child should come to pick up the backpack and supplies. However, if a child is unable to attend, the parent may come alone as long as he/she has the ticket and knows the child's grade.



**What if a parent is unable to come for pick-up?** If the parent is working or out-of-town during distribution, another adult can pick up the backpack and supplies on your behalf, as long as they have your ticket or valid proof that the child is eligible and know the child's grade.

**Is it okay to send a responsible child alone for pick-up?** Children are not to come alone. They will be asked to leave and come back with a parent or adult.

**How long does it take to get through the line to receive a backpack and supplies?** That depends on the time you arrive. Backpacks and supplies are distributed from 8 AM – 2 PM with the longest line during the first three hours. If you are planning to come before 10 AM, dress for the weather and be prepared to wait. Those who come after 10 AM typically find a shorter line and speedy processing. All qualifying students will be assisted up to 2 PM.

**Last year I saw people having to give back their backpack and supplies when checking out at the Armory. Why?** Every student MUST turn in a ticket to exit with a filled backpack or supply bag. Exiting is closely monitored. No ticket, no backpack. Do not set ticket down or lose your ticket while selecting a backpack.

**Can backpacks and supplies be picked up at any other date or time?** **No.**

We highly recommend that you make Saturday, August 11, 2012 a priority on the calendar.

We will distribute from 8 AM – 2 PM that day only.

**Student eligibility for FABFAN event:** We acknowledge there are cases where a family is in need of assistance but has not completed the necessary paperwork through their school to be eligible for the free lunch program. Therefore, they do not have documentation to bring to FABFAN from their school showing they qualify. It is our wish to see every child in Marathon County is equipped for success with adequate school supplies to begin their academic year. In such cases, we will direct families to their school's on-site resources for further assistance. Unfortunately, we will not be able to assist them at the FABFAN event.