



FAQ

Frequently Asked Questions

When is the 2010 *Fill A Backpack* event? Saturday, August 21 from 8 AM – 2 PM at the Wausau National Guard Armory, 833 S. 17th Avenue, Wausau.

Who is eligible? Marathon County students who are:

- Free lunch eligible K-8th grade for the 2010-2011 school year
- **NOTE:** REDUCED lunch eligible students DO NOT qualify
- **NOTE:** Head Start students DO NOT qualify
- **NOTE:** Half day 4K students not receiving free hot lunch DO NOT qualify
- **NOTE:** Students who are moving from 8th to 9th grade DO NOT qualify

How are tickets distributed? Tickets are distributed by the Marathon County participating schools. Each school district determines when to send out tickets; tickets are *usually* mailed to students between May and August.

What if I did not receive a ticket or I lost my ticket? Lost tickets are **NOT** reissued. At ***Fill A Backpack*** those without a ticket must first register and present proof of eligibility to receive a ticket. After they receive a ticket they will proceed to the end of the general check-in line (the line of those waiting with tickets) to receive a backpack and supplies.

What documents will prove eligibility if I don't have a ticket? You will be asked to provide **both** of the following:

- **Proper ID:** (Driver's license, utility bill, something that verifies that you are a resident of Marathon County)
- **Proof that the child is eligible for free lunch:** Each year the child is given a letter from their school verifying eligibility for free lunch. Or, the Wisconsin Quest card may also be used as proof of eligibility.

My child has a backpack. Can I receive just the supplies? Yes! We encourage you to re-use backpacks that are in good condition. Bring your backpack to ***Fill A Backpack*** and we will provide you with a bag of the age-appropriate supplies.

Does my child have to come for pick-up? Both a parent and child should come to pick up the backpack and supplies. However, if a child is unable to attend, the parent may come alone as long as he/she has the ticket and knows the child's grade.

What if a parent is unable to come for pick-up? If the parent is working or out-of-town during distribution, another adult can pick up the backpack and supplies on your behalf, as long as they have your ticket and know the child's grade.

Is it okay to send a responsible child alone for pick-up? Children are not to come alone. They will be asked to leave and come back with a parent or adult.

How long does it take to get through the line to receive a backpack and supplies? That depends on the time you arrive. Backpacks and supplies are distributed from 8 AM – 2 PM with the longest line during the first three hours. If you are planning to come before 10 AM, dress for the weather and be prepared to wait. Those who come after 10 AM typically find a shorter line and speedy processing. All qualifying students will be assisted up to 2 PM.

Last year I saw people having to give back their backpack and supplies when checking out at the Armory. Why? Every student **MUST** turn in a ticket to exit with a filled backpack. Exiting is closely monitored. No ticket, no backpack. Do not lay down or lose your ticket while selecting a backpack.

Can backpacks and supplies be picked up at any other date or time? **No.** We highly recommend that you make Saturday, August 21, 2010 a priority on the calendar. We will distribute from 8 AM – 2 PM that day only.

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