

2024 Income Tax Preparation Assistance for Marathon County Residents

(For tax assistance in other areas, dial 211.)



In-Person, By Appointment Only

Wausau AARP TAX-AIDE For an appointment call: 715-298-5734 Tuesday-Thursday 9am-3pm beginning January 16, 2024	Wausau VITA at Northcentral Technical College For an appointment: Self-schedule at www.ntc.edu/students/tax-preparation or call 715-803-1145 beginning January 3, 2024	Wausau VITA at Hmong American Center For an appointment call: 715-842-8390 beginning February 1, 2024	Marshfield AARP TAX-AIDE For an appointment call: 211 or 715-423-0211 Monday-Friday 8AM-5PM beginning January 2, 2024
February 6 through April 3 212 River Drive, Wausau Extension Marathon County Tuesdays & Wednesdays 8:30AM to 1:30PM	February 5 through April 13 1000 W Campus Dr, Room A111, Wausau Mondays 4PM-8PM In person and virtual appointments available	Call for program dates 1109 N 6th St, Wausau Mondays & Tuesdays 10AM-4PM	February 12 through April 10 211 E 2nd Street, Marshfield 2nd Street Community Center Mondays 12PM to 5PM Wednesdays 8AM to 1PM
Recommended for: Low to moderate income taxpayers, especially those age 60+	Recommended for: Taxpayers with income less than \$80,000	Recommended for: Taxpayers with income less than \$60,000. Priority given to limited English-speaking taxpayers and people with disabilities. Others placed on wait list.	Recommended for: Low to moderate income taxpayers, especially those age 60+

Online Guided Self-Filing

Visit
www.MyFreeTaxes.org

Self-file state and federal returns at no cost. No income requirements. 2023 tax returns only. No prior year returns.

Phone and electronic support options available to answer questions throughout filing process.

Recommended for:
Individuals and families wishing to self-file online at no cost.

What to Bring to Your Tax Appointment:

- ⇒ Social Security card or ITIN number for all family members
- ⇒ Driver's license/photo ID
- ⇒ Last year's tax return and attachments
- ⇒ Expense records such as medical, educational, and childcare
- ⇒ Copies of all 1095 forms or other proof of insurance
- ⇒ Copies of all W-2 & 1099 forms and all other tax documents
- ⇒ Copy of real estate tax bill or signed original rent certificate for Homestead Credit
- ⇒ Direct deposit bank account info for depositing refund (optional)

For more information, contact United Way's 211:

- Dial 211, 715-848-2255 or 800-922-5590, 24/7
- Text your zip code to 898211 Monday-Friday 8am-4pm. Standard message and data rates may apply.
- Online chat at www.unitedwaymc.org/211 Monday-Friday 8am-12 Noon.
- Email askus@unitedwaymc.org. Email answered Monday-Friday 8am-5pm.

See reverse side for federal and state tax information, including how to get forms, how to contact tax agencies, and how to obtain legal help for tax controversies.



Tax Forms and Publications

Federal Income Tax Forms and Publications: Download at www.irs.gov or call 800-829-3676.

State of Wisconsin Income Tax Forms, Homestead, and Publications: Visit the lobby of the Wausau office of the Department of Revenue, 730 North 3rd Street (business hours indicated below), download at www.revenue.wi.gov, or call the Madison office at 608-266-1961.

Frequently Used Federal and State forms may be available at all branches of the Marathon County Public Library.

For use of a computer to download paper forms or instructions, or to file electronically for free (see information below), visit any Marathon County Public Library. Time limits on computers apply and per page fees assessed for printing.

Federal Taxes: Internal Revenue Service (IRS) Taxpayer Assistance Center

Location: No local office location in Marathon County. Answers to many questions can be found online at www.irs.gov.

Services: Provides information and assistance with Federal Income Tax questions and issues.

Hours: Most IRS helplines available Monday-Friday 7am-7pm

Phone: [800-829-1040](tel:800-829-1040)—For federal tax assistance, information, notice inquiries, or problem resolution questions from individuals
[800-829-1954](tel:800-829-1954)—For automated federal refund information
[855-833-8230](tel:855-833-8230)—Taxpayer Advocate Service for taxpayers unable to resolve a federal tax dispute after going through the proper steps with the IRS
[800-829-4933](tel:800-829-4933)—For businesses, corporations, partnerships and trusts, and employment tax questions
[800-829-4059](tel:800-829-4059)—TDD federal tax line for the hearing impaired

Website: www.irs.gov

Visit the website to file federal individual income tax returns electronically for free using Free File.

State Taxes: Wisconsin Department of Revenue

Location: 731 North 1st Street, Suite 6000, Wausau

Services: Staff at this office can provide counter assistance on a limited basis for questions about Wisconsin State Income Tax, Homestead Credit, and Wisconsin Earned Income Credit.

Hours: Monday-Friday 7:45am-4:30pm

Phone: [608-266-2772](tel:608-266-2772)—Customer Service Line for questions about Earned Income Tax Credit, Homestead Credit, Form 1099G, or general tax questions
[866-947-7363](tel:866-947-7363)—Toll-free Automated Refund Status Line
[608-266-2776](tel:608-266-2776)—Business Tax Office

Website: www.revenue.wi.gov

Visit the website to file individual state income tax returns electronically for free or at a reduced rate.

Legal Assistance for Low-Income Taxpayers

Location: Legal Action of Wisconsin
Low Income Tax Clinic (LITC)

Hours: Monday-Friday, 9am-4pm

Phone: [414-274-3400](tel:414-274-3400)—Office
[855-502-2468](tel:855-502-2468)—Toll Free

Services: Attorneys provide legal assistance for low-income taxpayers with Federal tax issues including audits and appeals. The program does not prepare current year returns.

