

# 2026 Income Tax Preparation Assistance for Marathon County Residents

(For tax assistance in other areas, dial 211.)

**211**

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In-Person, By Appointment Only		
<b>Wausau AARP Tax-Aide NEW LOCATION</b>  For an appointment call: 715-298-5734 Tuesday-Thursday 9am-3pm beginning January 20, 2026	<b>Wausau Volunteer Income Tax Assistance (VITA) Program</b>  For an appointment: Self-schedule at <a href="http://www.ntc.edu/students/tax-preparation">www.ntc.edu/students/tax-preparation</a> or email <a href="mailto:vita@ntc.edu">vita@ntc.edu</a> beginning January 3, 2026	<b>Marshfield AARP Tax-Aide</b>  For an appointment call: 211 or 715-423-0211 Monday-Friday 8AM-5PM
<b>February 3 through April 1</b>  500 Grand Ave, Wausau Riverview Towers  Tuesdays & Wednesdays 8:30AM to 1:30PM	<b>February 3 through April 7</b>  1000 W Campus Dr, Room A111, Wausau  Tuesdays 12PM-6PM	<b>February 9 through April 8</b>  211 E 2nd Street, Marshfield 2nd Street Community Center  Mondays 12PM to 5PM  Wednesdays 9AM to 2PM
Recommended for: <b>Low to moderate income taxpayers, especially those age 60+</b>	Recommended for: <b>Taxpayers with income less than \$100,000</b>	Recommended for: <b>Low to moderate income taxpayers, especially those age 60+</b>

## Online Guided Self-Filing

Visit

**[www.MyFreeTaxes.org](http://www.MyFreeTaxes.org)**

Self-file state and federal returns at no cost for income eligible taxpayers. 2025 tax returns only. No prior year returns.

Phone and electronic support options available to answer questions throughout filing process.

Recommended for:  
**Taxpayers with income below \$89,000 in 2025 wishing to self-file online at no cost.**

## What to Bring to Your Tax Appointment:

- ⇒ Social Security card or ITIN number for all family members
- ⇒ Driver's license/photo ID
- ⇒ Last year's tax return and attachments
- ⇒ Expense records such as medical, educational, and childcare
- ⇒ Copies of all 1095 forms or other proof of insurance
- ⇒ Copies of all W-2 & 1099 forms and all other tax documents
- ⇒ Copy of real estate tax bill or signed original rent certificate for Homestead Credit
- ⇒ Direct deposit bank account info for depositing refund  
**(refunds will NOT be issued on paper checks beginning in 2026)**

For more information, contact United Way's 211:

- Dial 211, 715-848-2255 or 800-922-5590, 24/7
- Text your zip code to 898211 Monday-Friday 8am-4pm. Standard message and data rates may apply.
- Online chat at [www.unitedwaymc.org/211](http://www.unitedwaymc.org/211) Monday-Friday 8am-12 Noon.
- Email [askus@unitedwaymc.org](mailto:askus@unitedwaymc.org). Email answered Monday-Friday 8am-5pm.

See reverse side for federal and state tax information, including how to get forms, how to contact tax agencies, and how to obtain legal help for tax controversies.



## Tax Forms and Publications

**Federal Income Tax Forms and Publications:** Download at [www.irs.gov](http://www.irs.gov) or call 800-829-3676.

**State of Wisconsin Income Tax Forms, Homestead, and Publications:** Visit the lobby of the Wausau office of the Department of Revenue, 730 North 3<sup>rd</sup> Street (business hours indicated below), download at [www.revenue.wi.gov](http://www.revenue.wi.gov), or call the Madison office at 608-266-1961.

**Frequently Used Federal and State forms** may be available at all branches of the Marathon County Public Library while supplies last. Selection may be limited.

**For use of a computer** to download paper forms or instructions, or to file electronically for free (see information below), visit any Marathon County Public Library. Time limits on computers apply and per page fees assessed for printing.

### Federal Taxes: Internal Revenue Service (IRS) Taxpayer Assistance Center

**Location:** No local office location in Marathon County. Answers to many questions can be found online at [www.irs.gov](http://www.irs.gov).

**Services:** Provides information and assistance with Federal Income Tax questions and issues.

**Hours:** Most IRS helplines available Monday-Friday 7am-7pm

**Phone:** [800-829-1040](tel:800-829-1040)—For federal tax assistance, information, notice inquiries, or problem resolution questions from individuals  
[800-829-1954](tel:800-829-1954)—For automated federal refund information  
[855-833-8230](tel:855-833-8230)—Taxpayer Advocate Service for taxpayers unable to resolve a federal tax dispute after going through the proper steps with the IRS  
[800-829-4933](tel:800-829-4933)—For businesses, corporations, partnerships and trusts, and employment tax questions  
[800-829-4059](tel:800-829-4059)—TDD federal tax line for the hearing impaired

**Website:** [www.irs.gov](http://www.irs.gov)

Visit the website to file federal individual income tax returns electronically for free using Free File.

### State Taxes: Wisconsin Department of Revenue

**Location:** 731 North 1st Street, Suite 6000, Wausau

**Services:** Staff at this office can provide counter assistance on a limited basis for questions about Wisconsin State Income Tax, Homestead Credit, and Wisconsin Earned Income Credit.

**Hours:** Monday-Friday 7:45am-4:30pm

**Phone:** [608-266-2772](tel:608-266-2772)—Customer Service Line for questions about Earned Income Tax Credit, Homestead Credit, Form 1099G, or general tax questions  
[866-947-7363](tel:866-947-7363)—Toll-free Automated Refund Status Line  
[608-266-2776](tel:608-266-2776)—Business Tax Office

**Website:** [www.revenue.wi.gov](http://www.revenue.wi.gov)

Visit the website to file individual state income tax returns electronically for free or at a reduced rate.

### Legal Assistance for Low-Income Taxpayers

**Location:** Legal Action of Wisconsin  
Low Income Taxpayer Clinic (LITC)

**Hours:** Monday-Friday, 9am-4pm

**Phone:** [855-947-2529](tel:855-947-2529)—Intake Line

**Services:** Attorneys provide legal assistance for low-income taxpayers with Federal tax issues including audits and appeals. The program does not prepare current year returns, answer general tax questions by phone, or assist with criminal tax matters.



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