

2020 Income Tax Preparation Assistance for Marathon County Residents

(For tax assistance in other areas, dial 211.)



In-Person, By Appointment Only

Wausau AARP TAX-AIDE	Mosinee AARP TAX-AIDE	Marshfield AARP TAX-AIDE	Merrill AARP TAX-AIDE
For an appointment call: 715-298-5734 weekdays 9AM to 1PM beginning January 9, 2020	For an appointment call: 715-298-5734 weekdays 9AM to 1PM beginning January 9, 2020	For an appointment call: 211 Monday-Friday 8AM-5PM Beginning January 2, 2020	For an appointment call: 715-298-5734 weekdays 9AM to 1PM beginning January 9, 2020
February 4 through April 9 212 River Drive, Wausau Extension Marathon County Tuesdays & Wednesdays 7:45AM to 12:15PM	March 19 607 13th Street, Mosinee Mosinee United Methodist Church 10:30AM to 1:30PM	February 10 through April 13 211 E 2nd Street, Marshfield 2nd Street Community Center Mondays & Thursdays 12PM to 5PM Wednesdays 8AM to 1PM	February 13, March 12 & March 26 303 N Sales Street, Merrill Merrill Enrichment Center 9AM to 2PM

Recommended for:

Low to moderate income taxpayers, especially those age 60+



Online Self Filing

Visit

www.MyFreeTaxes.org

Self-file state and federal at no cost. No income requirements. 2019 tax returns only. No prior year returns.

Phone and electronic support options available to answer questions throughout filing process.

Recommended for:

Individuals and families wishing to self-file online at no cost; who do not use Schedules C, D, or E; and who have 3 or less state tax returns associated with their income taxes.

What to Bring to Your Tax Appointment:

- ⇒ Social Security card or ITIN number for all family members
- ⇒ Driver's license/photo ID
- ⇒ Last year's tax return and attachments
- ⇒ Expense records such as medical, educational, and childcare
- ⇒ Copies of all 1095 forms or other proof of insurance
- ⇒ Copies of all W-2 & 1099 forms, all other tax documents
- ⇒ Copy of real estate tax bill or signed original rent certificate for Homestead Credit
- ⇒ Direct deposit bank account info for depositing refund (optional)

For more information, contact United Way's 211:

- Dial 211, 715-848-2255 or 800-922-5590, 24/7
- Text your zip code to 898211 Monday-Friday 8am-4pm. Standard message and data rates may apply.
- Online chat at www.unitedwaymc.org/get-help Monday-Friday 8am-12 Noon.
- Email askus@unitedwaymc.org. Email answered Monday-Friday 8am-5pm.

See reverse side for federal and state tax information, including how to get forms, how to contact tax agencies, and how to obtain legal help for tax controversies.



Tax Forms and Publications

Federal Income Tax Forms and Publications: Download at www.irs.gov or call 800-829-3676.

State of Wisconsin Income Tax Forms, Homestead, and Publications: Visit the lobby of the Wausau office of the Department of Revenue, 730 North 3rd Street (business hours indicated below), download at www.revenue.wi.gov, or call the Madison office at 608-266-1961.

Frequently Used Federal and State forms may be available at all branches of the Marathon County Public Library.

For use of a computer to download paper forms or instructions, or to file electronically for free (see information below), visit any Marathon County Public Library. Time limits on computers apply and per page fees assessed for printing.

Federal Taxes: Internal Revenue Service (IRS) Taxpayer Assistance Center

Location: Job Center kiosk, 364 Grand Avenue, Wausau

By appointment only

Services: Staff are not available on-site at this location. Virtual service is available via the kiosk by appointment only for clients who have questions about their federal income taxes. Clients may speak to someone via computer monitor.

Hours: Wednesday & Thursday, 8:30am– 2:30pm; closed on federal holidays

Phone: NOTE: Many issues and questions can be resolved online at www.irs.gov.
844-545-5640—For kiosk appointments
800-829-1040—For federal tax assistance, information, notice inquiries, or problem resolution questions from individuals
800-829-1954—For automated federal refund information
877-777-4778— Taxpayer Advocate Service for taxpayers unable to resolve a federal tax dispute after going through the proper steps with the IRS
800-908-4490—For taxpayers who believe they are victims of identity theft and filed Form 14039 (Identity Theft Affidavit) and have not had a resolution
800-829-4933—For businesses, corporations, partnerships and trusts, and employment tax questions
800-829-4059—TDD federal tax line for the hearing impaired

Website: www.irs.gov

Visit the website to file federal individual income tax returns electronically for free using Free File.

State Taxes: Wisconsin Department of Revenue

Location: 730 North 3rd Street, Wausau

Services: Staff at this office can provide counter assistance on a limited basis for questions about Wisconsin State Income Tax, Homestead Credit, and Wisconsin Earned Income Credit.

Hours: Counter assistance: Monday 7:45am-1pm. Lobby for forms only and Customer Service Phone Line: Monday-Friday 7:45am-4:30pm.

Phone: 608-266-2772—Customer Service Line for questions about Earned Income Tax Credit, Homestead Credit, Form 1099G, or general tax questions
866-947-7363—Toll-free Automated Refund Status Line
608-266-2776—Business Tax Office

Website: www.revenue.wi.gov

Visit the website to file individual state income tax returns electronically for free or at a reduced rate.

Legal Assistance for Low-Income Taxpayers

Location: Wisconsin Judicare
401 North 5th Street, Suite 200, Wausau

Hours: Monday-Friday, 8:30am-4:30pm

Phone: 715-842-1681—Office
800-472-1638—Toll Free

Services: Attorneys provide legal assistance for low-income taxpayers with Federal tax controversies. The program does not prepare current year returns unless it assists in resolving the controversy.

